



Cleveland Metroparks®
VOLUNTEER SERVICES
ANNUAL REPORT



Trail Ambassadors monitor the shores of Lake Erie to the ledges of Hinckley. Juel enjoys a stop along the trail to take in the scenery and snap a photo.



Zoo Ambassadors gather to welcome 113 AZADV volunteers from across the country.

Volunteer support for Cleveland Metroparks was in full force throughout 2022, bringing us close to pre-COVID volunteer engagement numbers. Our 1,489 ongoing volunteers continued to support locations such as the Zoo, Nature Centers, Nature Shops, Golf, and Trails in a way that only our most dedicated supporters could! They reconnected with each other through in-person meetings, events, and educational opportunities, while reconnecting with the community as true ambassadors of Cleveland Metroparks.

Our organization was also supported by more than 175 businesses and organizations throughout Northeast Ohio and beyond who donated their time through group volunteer projects in 2022. These group and service projects engaged 4,003 community members in furthering Cleveland Metroparks mission.

With the release of Cleveland Metroparks *Second Century of Stewardship System Plan*, Volunteer Services continued to focus our goals on welcoming, engaging and connecting volunteers from all areas to inspire positive action through volunteerism. We updated our volunteer intake process to increase accessibility. Volunteer Services also piloted the Employee Volunteer Program to encourage employees to join together and give back to our community.

Thank you to our volunteers for their continued dedication and unwavering support. Our volunteer community truly is essential to the success of Cleveland Metroparks!



Esperanza students experienced hands-on learning while volunteering their time planting trees in Garfield Park Reservation.

5,492  **Volunteers**
Donated 110,792 Hours

2022 Volunteer Recognition

Top 10 Most Hours in 2022:

- | | | | |
|---------------------|-----|-------------------|-----|
| 1. Margaret Rhynard | 732 | 6. Janet Glaeser | 537 |
| 2. James Drozda | 654 | 7. Keith Turner | 450 |
| 3. Robyn Smith | 630 | 8. Cheri Desotell | 450 |
| 4. Richard Sensiba | 573 | 9. Rhyna Sensiba | 442 |
| 5. Darlene Glass | 542 | 10. Barbara Bean | 435 |

Volunteer Career Milestones in 2022:

40 Years of Service

Joann Romick

30 Years of Service

Benita Batulewick
 Kathleen Bradley
 Ellen June Cowher
 Judy Fox
 Richard Fox
 Marilyn Reznik

25 Years of Service

Mike Clark
 Susan Clark
 Helen Heuser
 Vivian Keelan
 Jackie Natt

20 Years of Service

Bruce Amsel
 Eunice Bardoun
 Sharon Gettig
 Linda Green
 Linda Harvey
 Mary Lou Howard

Lifetime Volunteer Hour Awards Achieved in 2022:

5,000 Hours

Shawna Skinner

2,500 Hours

Dane Carney
 Rafael Chajon
 Merriann Cook
 Jeanette Davis
 Marie Dietrich
 Noreen Janicki

Nancy Koverman
 Susan Krall
 Kelly Lister
 Al Minich
 Sherry Thaler

1,000 Hours

Shirley Allen
 David Bargetzi
 Dick Bouman
 Mary Chin
 Ron Devaty
 John Gibbons
 Curt Harler
 Theodore Janollari
 Donald Jaworske
 Dennis Kucler
 Ralph Lenz
 Pardis Lofti-Fard

Phillip Marunowski
 Ed Payne
 Stuart Pearl
 Karen Riegel
 Donald Rohde
 Linda Shaw
 Robert Stratton
 Lorelei Suehrtstedt
 Laura Williams
 Mariann Wozniak
 Don Young



VOLUNTEERS



Natural Resources

1,356 Volunteers

12,932 Hours

	Volunteers	Hours
Management & Research	1,028	9,784
Watershed Volunteer Program	390	3,148



Police

10 Volunteers | 39 Hours

Zoo

548 Volunteers

41,429 Hours

	Volunteers	Hours
Ambassadors, Docents & Events	399	33,656
Episodic & Zoo Crew	149	7,773



Marketing

66 Volunteers | 4,047 Hours

	Volunteers	Hours
Marketing Events, Outreach & Engagement	9	20
Hinckley Lake Boathouse	5	319
North Chagrin Nature Shop	19	1,372
Rocky River Nature Shop	21	1,580
Watershed Stewardship Center Shop	8	618
Zoo Holiday Shop	23	138

Legal

2 Volunteers | 497 Hours

Volunteer Services

675 Volunteers

13,959 Hours

	Volunteers	Hours
Administrative & Training	390	806
American Red Cross Instructor	5	48
Clean Team	195	2,243
National Mountain Bike Patrol	4	129
Trail Ambassadors	218	10,720
Volunteer Group Leaders	1	13

Park Operations

2,860 Volunteers

11,674 Hours

	Volunteers	Hours
Bedford	111	347
Big Creek	148	379
Bradley Woods	26	116
Brecksville	115	265
Brookside	114	262
Euclid Creek	194	474
Garfield Park	75	180
Hinckley	115	272
Huntington	289	647
Lakefront	309	740
Mill Stream Run	80	230
North Chagrin	28	96
Ohio & Erie Canal	143	437
Parkrun	72	1,770
Rocky River	201	565
South Chagrin	213	444
West Creek	153	428
Trails Division	474	4,022

Outdoor Experiences

711 Volunteers

16,542 Hours

	Volunteers	Hours
Archives	9	443
Brecksville Nature Center	114	1,830
CanalWay Center	126	1,332
Mobile Outreach	10	57
North Chagrin Nature Center	107	4,015
Outdoor Recreation	34	502
Rocky River Nature Center	181	4,246
Watershed Stewardship Center	186	3,454
Youth Outdoors	52	663

Golf

89 Volunteers | 9,378 Hours

	Volunteers	Hours
Big Met	19	2,509
Little Met	5	300
Manakiki	7	919
Mastick Woods	1	25
Seneca	26	3,816
Shawnee Hills	9	287
Sleepy Hollow	24	441
Washington	4	1,081



Planning & Design

36 Volunteers | 217 Hours

The above numbers represent the total number of unique volunteers within each department. Some volunteers served in more than one capacity and therefore may be counted multiple times across different departments.

Volunteer Services Mission

To promote community involvement through rewarding volunteer opportunities that support the needs and mission of Cleveland Metroparks.

Volunteer Services Team:

Lynne Lisner, Director	Kelley Sadosky, Manager (Parks)
James Bluher, Manager (Zoo)	Madison Howard, Engagement Manager
Emily Baar, Volunteer Specialist (Zoo)	Scott Jakovina, Administrative Specialist