



Cleveland Metroparks®

VOLUNTEER SERVICES

ANNUAL REPORT



Volunteers assist with Gordon Park Floating Wetlands restoration efforts as part of the Watershed Volunteer Program.



Cheryl and Bruce donate time to the new Volunteer Recycling Program which helped recycle over 11,000 lbs. of materials during its pilot year.

In 2023, Volunteer Services focused on capacity building to meet the growing needs of the community. New positions were added to the team as well as equipment trailers supported by the Cleveland Metroparks Emerald Necklace Endowment. Volunteers helped launch new initiatives such as our Volunteer Recycling Program and supported community events focused on inclusion, diversity, equity and accessibility. The tireless efforts of our 1,626 ongoing volunteers, who dedicated 102,909 hours of their time, enriched countless programs throughout the Park District and Zoo.

Cleveland Metroparks also benefited from the volunteer efforts of 5,571 community members who donated 21,050 hours of their time to short-term and group volunteer projects. Of that total, 1,833 Adopt-a-Beach volunteers spent 3,701 hours keeping our beaches free of debris.

Volunteer Services successfully coordinated the second year of the Employee Volunteer Program, which played a pivotal role in Cleveland Metroparks receiving the Smart Business Pillar Award for Community Service. The Volunteer Services Department garnered another accolade as Lynne Lisner, its director, was named Volunteer Administrator of the Year by the Forum for Volunteer Administrators.

We cannot thank our volunteers enough for their selfless contributions this past year, which continue to leave a lasting impact on both Cleveland Metroparks and the communities we serve.



Juel, Kristine and Kathy, along with 252 other Trail Ambassadors, interacted with 84,411 guests across the Park District in 2023.

7,197 Volunteers

Donated 123,959 Hours

2023 VOLUNTEER RECOGNITION

Top 10 Most Hours in 2023:

- | | | | |
|---------------------|-----|-------------------|-----|
| 1. Margaret Rhynard | 800 | 6. Karen Rohde | 546 |
| 2. Darlene Glass | 733 | 7. Susan Krall | 536 |
| 3. Robyn Smith | 655 | 8. Homer Johnson | 503 |
| 4. James Drozda | 573 | 9. Maria Schwartz | 490 |
| 5. Freddie Shima | 547 | 10. Janet Glaeser | 481 |

Volunteer Career Milestones Reached in 2023

40 Years of Service
Nancy Howell

35 Years of Service
Beth Riha

30 Years of Service
Glen Bowers
Sandra Cobb

25 Years of Service
Bill Berger
Sue Berger
Linda Clawson
Audrey Goebel
Wanda Konjati
Terri Peterson
Heidi Wintersteen

20 Years of Service
Nancy Carroll
Ingrid Rinker
Jamie Schwegel
Dorothy Storts

Lifetime Volunteer Hour Awards Achieved in 2023

7,500 Hours
Sandy Emery
Margaret Rhynard
5,000 Hours
Elaine Leickly
Judy Malasky
Freddie Shima

2,500 Hours
Gloria Badery
Mark Brody
Darlene Glass
Donna Hach
Annette Pollarine
Nate Seay Jr.
Richard Sensiba

1,000 Hours
John Barber
Larry Dent
James Drozda
Lee Eizenberg
Michael Fry
Pam Gerhardt
Laura Gorsky
Joan Gottschling
Robert Hahn
Jim Hansler
Richard Jorz
Janet Noss
Morris Pengilly
Aggie Phillips
John Schniegenberg

1,500 Hours
Kara Browning
Alex Chunyo
Carol Glotzbecker
Jeffrey Herberth
Theodore Janollari
Al Jarr
Lisa Schumann
Amanda Sebrosky
Stephen Shaffer
Beth Simon
Lisa Toth
Sue Widdows

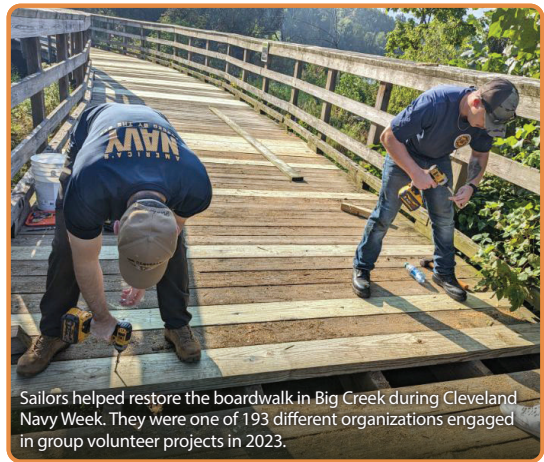




Natural Resources

1,177 Volunteers
13,563 Hours

	Volunteers	Hours
Lights Out Cleveland	64	3,473
Management & Research	921	6,816
Watershed Volunteer Program	248	3,274



Police

22 Volunteers | 184 Hours

Zoo

622 Volunteers
46,838 Hours

	Volunteers	Hours
Ambassadors,		
Docents & Events	453	39,033
Episodic & Zoo Crew	179	7,805



Executive Office

1 Volunteer | 192 Hours

Marketing

70 Volunteers | 4,208 Hours

	Volunteers	Hours
Events	11	22
Hinckley Lake Boathouse	4	327
Holiday Shop	20	179
North Chagrin Nature Shop	18	1,648
Rocky River Nature Shop	28	2,032

Legal

1 Volunteer | 136 Hours

Volunteer Services

2,572 Volunteers
19,644 Hours

	Volunteers	Hours
Administrative & Training	392	713
Adopt-a-Beach	1,833	3,701
American Red Cross Instructor	5	16
Clean Team	237	3,095
National Mountain Bike Patrol	3	102
Recycling Program	32	288
Trail Ambassadors	255	11,642
Volunteer Group Leaders	2	87

Outdoor Experiences

649 Volunteers
18,796 Hours

	Volunteers	Hours
Archives	6	418
Brecksville Nature Center	151	1,943
CanalWay Center	109	2,558
Mobile Outreach	15	201
North Chagrin Nature Center	144	4,221
Outdoor Recreation	36	849
Rocky River Nature Center	122	3,765
Watershed Stewardship Center	153	4,027
Youth Outdoors	44	814

Park Operations

2,779 Volunteers
10,426 Hours

	Volunteers	Hours
Acacia	29	38
Bedford	102	330
Big Creek	141	436
Bradley Woods	45	104
Brecksville	207	646
Brookside	83	190
Chalet	38	133
Euclid Creek	290	751
Garfield Park	151	343
Hinckley	87	216
Huntington	322	819
Lakefront	340	623
Mill Stream Run	109	229
North Chagrin	163	361
Ohio & Erie Canal	170	476
Parkrun	42	1,639
Rocky River	140	325
South Chagrin	108	186
Trails Division	155	2,307
West Creek	95	277

Planning & Design

36 Volunteers | 159 Hours

Golf

127 Volunteers | 9,814 Hours

	Volunteers	Hours
Big Met	34	1,945
Little Met	2	343
Manakiki	7	1,049
Seneca	57	3,699
Shawnee Hills	5	545
Sleepy Hollow	19	938
Washington	4	1,295

The department volunteer totals represent the total number of unique volunteers coordinated within each department.

Volunteer Services Mission

To promote community involvement through rewarding volunteer opportunities that support the needs and mission of Cleveland Metroparks.

Volunteer Services Team

Lynne Lisner, Director
James Bluher, Manager (Zoo)
Emily Baar, Specialist (Zoo)

Kelley Sadosky, Manager (Parks)
Macy Salem, Specialist (Parks)
Madison Howard, Engagement Manager
Molly Tarase, Engagement Specialist